

# **BOOKING TERMS**

## **CHECK-IN**

from 4.00 pm / early check-in on request

## **CHECK-OUT**

Apartment: until 10:00am

Suite: until 11:00 am

Please understand that late check-outs are not possible. But you have the option to leave your luggage in our luggage room until your final departure. There are also shower facilities.

## **ARRIVAL / ELECTRIC TAXI**

Saas-Fee is a car-free village. If you are traveling by car, please use the public car park at the village entrance. Give us a call after your arrival at the bus terminal or car park and we will come to pick you up with our electric taxi. Please take note that for additional taxi rides (p.e. in winter to the ski slopes) a small fee will be charged.

## **PRICES**

The indicated daily prices are given in CHF and are inclusive of VAT. An increase in value added tax after the conclusion of the contract is borne by the customer.

## **TAX**

The communicated daily rates are exclusive of local taxes. The following amounts are charged for the tourist tax:

Summer:

CHF 7.00 per night / adult

CHF 3.50 per night / child (6-15 years)

In summer cable cars (without Metro-Alpin) and the PostBus included

Winter:

CHF 4.50 per night / adult

CHF 2.25 per night / child (6-15 years)

In the case of package deals, the visitor's tax is included and do not need to be added separately.

## **CHILDREN / BABY**

Infants under 2 years stay free of charge in the cot (will be provided).

## **PETS**

Dogs are welcome at the Elite Alpine Lodge. Unfortunately, to avoid animal conflicts, we can only accept dogs. Max. 1 dog per apartment / suite is allowed. We kindly ask the owners to contact us in advance.

Suite: CHF 15.- per day

Apartment: CHF 25.- per day

Food is not included in the quoted price.

## **EXTRA RIDES**

Please take notice that for additional taxi rides (p.e. in winter to the ski slopes) with our electric vehicle a small fee will be charged.

## **PAYMENT METHODS**

Cash, Postcard, EC Direct, MasterCard, Visa, AmericanExpress or bank transfer:

Raiffeisenbank Mischabel-Matterhorn  
IBAN: CH87 8080 8002 9218 3738 8  
BIC/SWIFT: RAIFCH22

## **DEPOSIT**

The Elite Alpine Lodge reserves the right to request a 50% deposit in advance upon completion of direct bookings (by mail, telephone or hotel website). For reservations via online portals, the respective booking conditions apply.

## **CANCELLATION DEADLINES 2024/2025**

We recommend that you take out a travel insurance.

### **General (except for the dates listed below)**

- For cancellations **up to 30 days** before arrival no cancellation fee occurs.
- For cancellations **from 29 to 15 days** before arrival we retain your deposit (= 50% of the total amount).
- For cancellations **from 14 to 0 days** before arrival the total amount (=100%) will be charged.

### **21.12.2024 - 04.01.2025**

### **01.02.2025 - 15.03.2025**

- For cancellations **up to 60 days** before arrival no cancellation fee occurs.
- For cancellations **from 59 to 30 days** before arrival we retain your deposit (= 50% of the total amount).
- For cancellations **from 29 to 0 days** before arrival the total amount (=100%) will be charged.

### **01.09.2025 - 27.11.2025**

- For cancellations **up to 14 days** before arrival no cancellation fee occurs.
- For cancellations **from 13 to 8 days** before arrival we retain your deposit (= 50% of the total amount).
- For cancellations **from 7 to 0 days** before arrival the total amount (=100%) will be charged.

## **BOOKING DISCLAIMER**

Elite Alpine Lodge reserves the right to void and / or cancel any confirmed booking at no cost to Elite Alpine Lodge and Guest in exceptional cases:

- Uninhabitability of the hotel due to force majeure
- Closure or change of opening hours for economic or legal reasons
- Failure to reach a possible minimum number of participants
- Default of a requested down payment

